



## TOWN AND PARISH COUNCIL SURVEY 2020

**Please select one answer for each question, unless asked to do otherwise.  
Please ensure only one questionnaire is completed and returned for your  
individual town/ parish council**

### LOCAL POLICING

1 In the Council's opinion, how good a job do you think the police are doing in your town / parish?

Excellent  Good  Fair  Poor  Very poor  Don't know

2 In the Council's opinion, how would you rate the visibility of police in your town / parish?

Excellent  Good  Fair  Poor  Very poor  Don't know

How much does the Council agree or disagree with the following statements:

3 The police work well with the Council to identify and address local crime and disorder issues

Strongly agree  Tend to agree  Neither agree nor disagree  
 Tend to disagree  Strongly disagree  Don't know

4 The Council has confidence in the police to resolve crime and disorder issues raised within the local community

Strongly agree  Tend to agree  Neither agree nor disagree  
 Tend to disagree  Strongly disagree  Don't know

5. On average, how often does the Council contact the police to raise concerns about crime or incidents?

Weekly  Monthly  Every 2 – 6 months  
 Once a year  Never  Don't know

6 Overall, how would you rate the police response to crime and disorder issues or incidents Raised by the Council?

Excellent  Good  Fair  Poor  Very poor  Don't know / NA

## CONTACT AND ENGAGEMENT

7 In the Council's opinion, how easy and convenient is it to access your local policing teams? (This may be in any form – face to face, email, telephone etc)

Very easy  Fairly easy  Fairly difficult  
 Very difficult  Don't know / N/A

8 In the Council's opinion, how easy and convenient is it to access relevant information for the local community from the police?

Very easy  Fairly easy  Fairly difficult  
 Very difficult  Don't know / N/A

9 In the Council's opinion how would you rate the level of contact you have with the police?

Excellent  Good  Fair  Poor  Very poor  Don't know / NA

10 How does the Council contact the police to discuss local issues, seek information or invite to meetings / community events? (Not including reporting crimes)

*Please tick all that apply*

Phone (land line)  Phone (mobile)  Email  
 Letter  Social media  In person (at a police station etc)  
 Website  Other  Don't contact the police

11 How often does the Council contact the police to discuss local issues, seek information or invite to meetings / community events etc? (not including reporting crimes)

Weekly  Monthly  Every 2 – 6 months  
 Once a year  Never  Don't know

12 How would the Council rate the police response to requests for information / meetings etc?

Excellent  Good  Fair  Poor  Very Poor  Don't know / N/A

13 How often do the police attend Council meetings or other community events in your town or

parish area

- Weekly                       Monthly                       Every 2 – 6 months  
 Once a year                       Never                       Don't know / not invited

14 How often do the police proactively contact the Council to raise awareness of local issues, share information etc?

- Weekly                       Monthly                       Every 2 – 6 months  
 Once a year                       Never                       Don't know

15 Does the Council know the members of the police's local Safer Neighbourhood Team? These teams include Inspectors, Sergeants, PCs and PCSOs.

- Very familiar                       Somewhat familiar                       Not well known  
 Totally unknown                       N/A

#### **CRIME AND ANTI SOCIAL BEHAVIOUR ISSUES**

16 In the Council's opinion how much of a problem, if at all, would you say that crime and anti-social behaviour is in your town / parish council area?

- Not a problem at all                       Not a very big problem                       Fairly big problem  
 Very big problem                       Don't know

17 Which if any of the following issues would the Council say are currently a problem to people in the town / parish area?

**Please tick one box in each row**

	Not a problem at all	Not a very big problem	Fairly big problem	Very big problem	Don't know
Domestic burglary	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Violent crime	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Anti-social behaviour	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Online crime	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Vehicle crime	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Criminal damage / vandalism	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Crimes against businesses	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Rural crime	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Offences of a sexual nature	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Crimes committed against people due to their gender, age, race, ethnicity religion, disability or sexuality	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Road safety	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other (please specify in the box below)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other:

**ABOUT YOUR COUNCIL**

18 What is the name of your council (or councils if it is a combined parish council group)?

19 Please confirm which Borough / District / City / Unitary area your council is in

- |  |                                      |   |
|--|--------------------------------------|---|
| <input type="checkbox"/> Herefordshire | <input type="checkbox"/> Shropshire  | <input type="checkbox"/> Telford & Wrekin |
| <input type="checkbox"/> Redditch      | <input type="checkbox"/> Wyre Forest | <input type="checkbox"/> Worcester City   |
| <input type="checkbox"/> Malvern Hills | <input type="checkbox"/> Wychavon    | <input type="checkbox"/> Bromsgrove       |

20 Approximately how many people live in your town / parish area?

Less than 500

501 - 1000

1001 - 5000

5001 – 10,000

Over 10,000

21 Please provide an appropriate, current email address the Commissioner or his staff may use to contact the Council when necessary. Your email will be stored in secure web-based systems. It would not be shared more widely with other third parties.

Yes

No

Would you like to receive the PCC's monthly newsletter to this email address?

Thank you for taking the time to complete our survey. The survey results will be available to view online at [www.westmercia-pcc.gov.uk](http://www.westmercia-pcc.gov.uk)

EMAIL RETURNS: If you have chosen to complete a word version of the survey, email your completed survey to: [opcc@westmercia.pnn.police.uk](mailto:opcc@westmercia.pnn.police.uk)

POSTAL RETURNS: If you have chosen to print a copy of this survey to complete and return via Royal Mail (instead of completing online / emailing), post your completed survey to: John Campion, Police and Crime Commissioner, OPCC, West Mercia Police HQ, Worcester, WR3 8SP